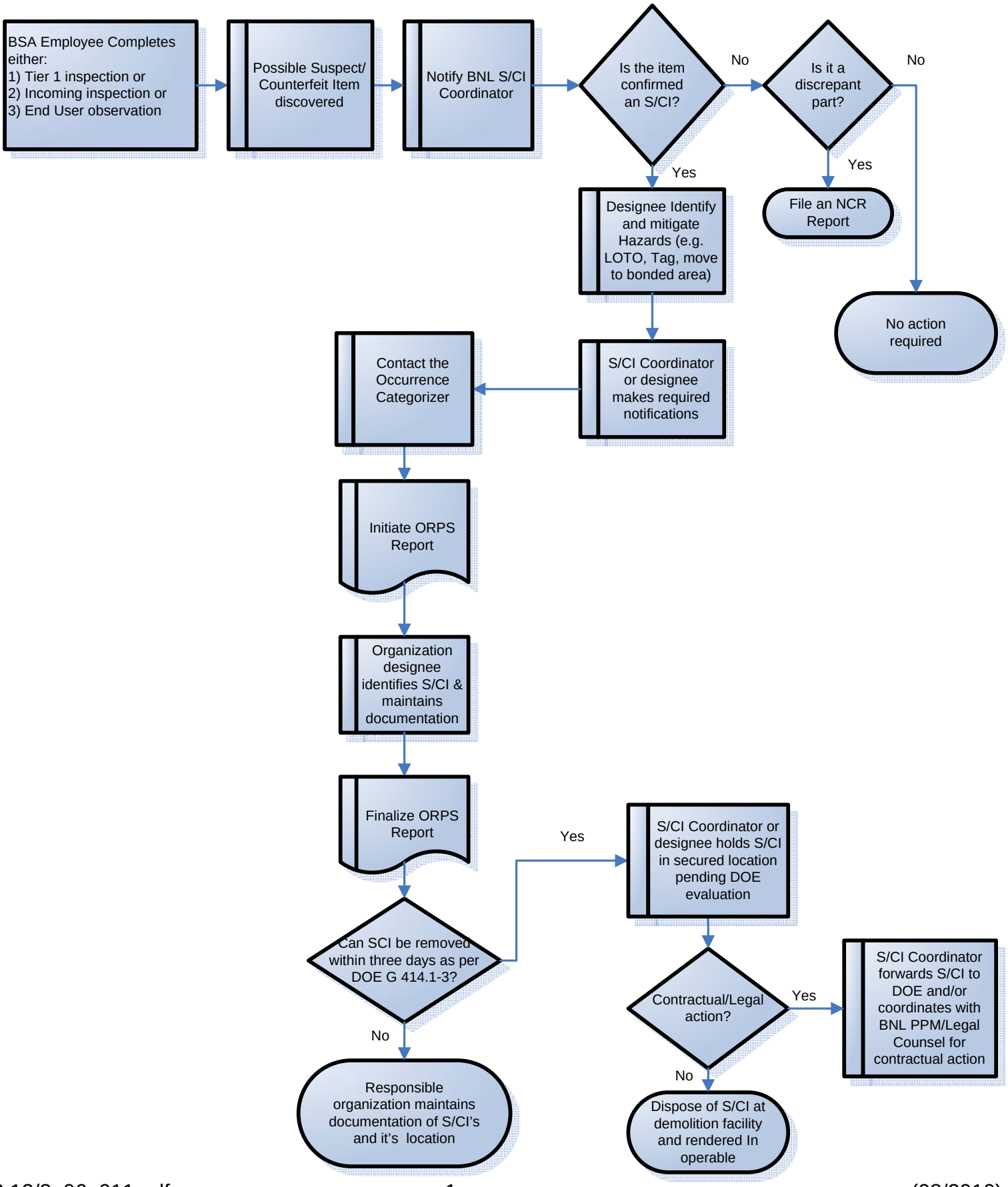Suspect/Counterfeit Item Flow Chart